

Quick Reference Guide

How to Respond to a TigerConnect SMS

Secure Message from Healthcare Provider

Encrypted Message from Dr. Adrian Velasquez @ Santa Monica General Hospital <https://tigertext.me/PZGbxn>

1. Open your phone's messaging application.
2. Tap the message that contains "Encrypted message from [user's name] at [organization name]."
3. Tap the link at the conclusion of the message to open the TigerConnect message.
4. To respond to the message, type your response in the box at the bottom of your screen and click Send.*

** You can only send messages while your sessions is live. If you leave your web browser or close your browser window, you will no longer be able to send any further messages until a subsequent message is sent from the original sender from their TigerConnect app.*

