

Transform Your Healthcare Communications with TigerFlow



Benefits

- **Comprehensive communications solution**
Leverage our combined suite of product, advanced integrations, support services, and data analytics
- **Fully integrated with hospital systems**
Centralize data from the EHR, nurse call, scheduling and more on a single, mobile-friendly platform
- **Services-focused, success-oriented**
Be supported at every phase, from implementation to best practices to technical support to ensure maximum productivity
- **Communications workflow mapping**
Streamline communications among teams with a custom-designed optimization plan
- **Advanced reporting and data analytics**
Track user activity, message volume, and more, benchmark against industry standards

TigerFlow Solution

TigerFlow is a comprehensive healthcare communication platform that optimizes hospital workflows for improved productivity, profitability, patient outcomes, and provider delight.



Product

Best-In-Class Product

Built with the simplicity of a consumer messaging app but with a flexible API, your care teams get the best of both worlds – a seamless user experience tailored to their preferences and workflows.



Integration Platform

Advanced Integrations

Centralize the data from your systems in a single app through a wide range of integration options that make real-time data and communications instantly accessible from a smartphone or desktop.



Services

Unparalleled Service

Success doesn't happen by accident. TigerConnect experts guide you at every phase from implementation, workflow optimization, and tech support to help you maximize productivity.

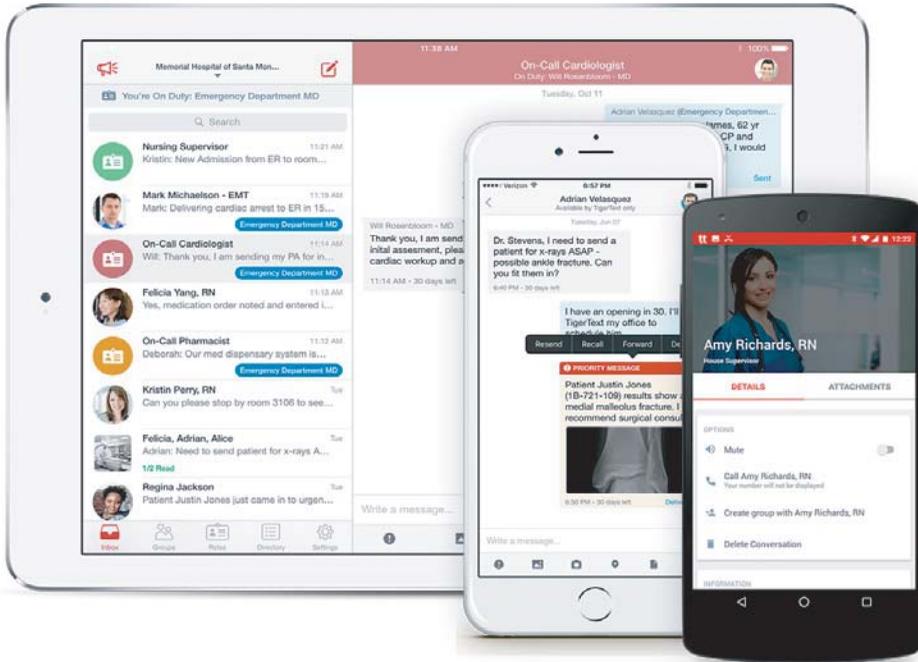


Data & Reporting

Performance Tracking

Adoption is a key driver of clinical communications success. Our customer success team tracks your engagement by user or department to help drive ROI or identify areas for improvement.

Optimize Communications Workflow



Purpose-Built for Maximum Workflow Efficiency

As the Healthcare industry evolves, the need for more advanced, more deeply integrated communication tools has understandably risen. TigerFlow was developed to specifically address this market need through its accessible API and a set of purpose-built features designed to reduce or eliminate the inefficiencies in healthcare communications.

Automated Persona Management

Finding the right on-call specialist or staff member can be difficult, especially in a larger hospital system. With it's easy for staff to locate and message individuals or coordinate shift assignments and transitions of care. Staff can also build custom care team groups around a patient or room.

Scheduling and Calendar View

As whiteboards and spreadsheets give way to formal scheduling software, TigerFlow integrates with these systems to make lookups and staff changes easy to navigate from within the TigerConnect app. The calendar views provide staff with visibility into future shifts for more effective planning.

VoIP Direct Calling

Messaging is great, but sometimes a phone call is the best option. With Direct Calling, users can make calls to colleagues with a single tap from a message thread or company directory. This saves valuable time when trying to reach care team members. It even shields phone numbers for privacy.

Available TigerFlow Integrations

Advanced Integrations

- EHR integration
- Save conversations to the EHR/ patient record

Custom Integrations

- Clinical Notifications (EHR, ADT, etc.)
- Administrative / IT Notification Events
- Nurse Call Integration
- Interface Engine Integration
- Single Sign-On

Productized Integrations

- Answering Services
- Paging System Alerts
- Scheduling Integration with Amion
- Authentication (SAML)
- LDAP / Active Directory Sync

About TigerConnect

As healthcare's largest provider of clinical communication solutions, TigerConnect helps physicians, nurses, and other staff communicate and collaborate more effectively, accelerating productivity, reducing costs, and improving patient outcomes. Trusted by more than 4,000 healthcare organizations, TigerConnect maintains 99.99% uptime and processes over 10 million messages each day.