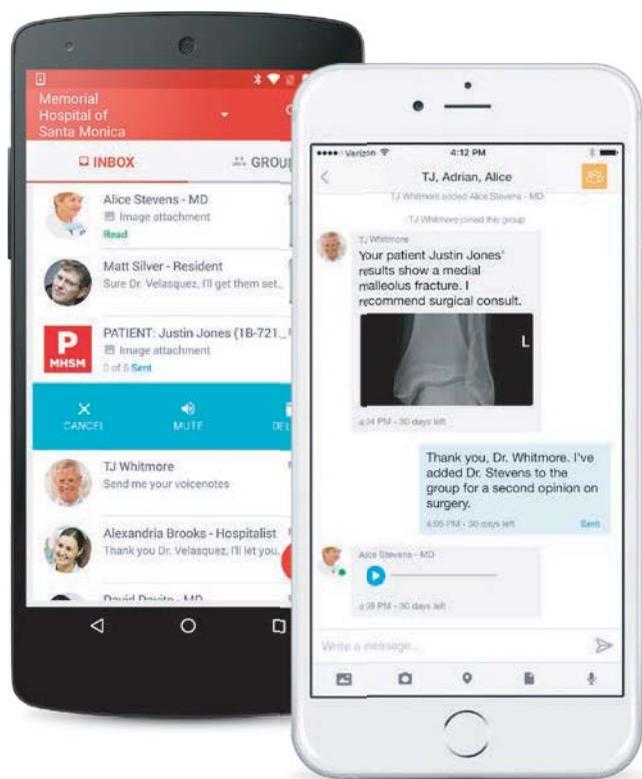# Protect Patient Information, Improve Workflows, and Comply with Industry Regulations

TigerText Essentials is an easy-to-use messaging app for smartphones or workstations that helps organizations improve care team communications and collaboration while achieving HIPAA-compliance.

Secure, Accelerated Workflows for Care Teams

The best work happens when teams are aligned. TigerConnect ensures that the right information is instantly accessible at the point of care and helps care teams communicate in real-time, on any device, through a suite of messaging features tailor-made for healthcare productivity.

"The average physician wastes 45 minutes per day as a result of inefficient communication systems, costing the average hospital nearly $1 million annually."

Source: Ponemon Institute Study

Benefits

- **Achieve HIPAA Compliance**
  TigerConnect's secure, encrypted, HITRUST-certified application protects patient information and meets HIPAA guidelines, even guaranteeing your organization against fines.

- **Replace Outdated Technologies**
  Save time and improve communication efficiency by alleviating phone tag, unanswered pages, and disruption to patients and care team members.

- **Manage Users and Enforce Policies**
  Maintain full control with the administrative console for managing users and devices while setting and enforcing security policies.

- **Optimize Workflows**
  Enable staff to quickly communicate and coordinate with other departments for consults, transfers, medication reconciliation, and more.

- **Integrate with Existing Applications**
  Save time and reduce steps by integrating TigerText Essentials with paging systems, answering services, and LDAP/Active Directory.

TigerText Essentials Feature Set

Purpose-Built Features for Maximum Workflow Efficiency

TigerText Essentials gives you a wide range of secure messaging features to improve collaboration with co-workers and get more done in less time.

Secure Messaging	Keep messages private with a fully encrypted, end-to-end, secure texting solution.
Priority Messaging	Send high priority messages that stay at the top of the recipient's inbox and specify a unique alert for instant differentiation.
Auto Forward	Have messages automatically forwarded to another colleague when in Do Not Disturb Mode.
Forums	Have open and ongoing forum discussions with colleagues on specific topics. Join or leave a forum anytime.
Delivery Confirmation	Know instantly when messages have been sent, delivered, and read.
Message Lifespan	Set message lifespan to dictate when messages will be automatically deleted.
Message Recall	Recall a message and attachments before or after it has been read.
Group Messaging	Create groups to improve collaboration and see who has read your message and when.
Secure Attachments	Securely attach photos, voice notes, PDFs, and other files right from apps like Box, Google Drive, and more.

Add-On Integrations & Services

- Answering Services
- Paging System Alerts
- Scheduling Integration with Amion
- Authentication (SAML)
- LDAP / Active Directory Sync

- External Messaging
- Project Management Services
- Implementation Specialist
- Custom Training Programs
- Onsite Technical Support

About TigerConnect

As healthcare's largest provider of clinical communication solutions, TigerConnect helps physicians, nurses, and other staff communicate and collaborate more effectively, accelerating productivity, reducing costs, and improving patient outcomes. Trusted by more than 4,000 healthcare organizations, TigerConnect maintains 99.99% uptime and processes over 10 million messages each day.

Advanced Packages

For organizations looking to optimize workflows, maximize healthcare ROI, and improve patient and provider satisfaction, contact us to learn more about **TigerFlow**, our most advanced, integrated offering.   .